



East & North Herts

Shared Waste Service

Your guide to waste and recycling services in East and North Herts



www.eastherts.gov.uk/bins-waste-and-recycling
www.north-herts.gov.uk/bins-and-recycling



**North
Herts**
Council

Welcome

Welcome to your waste collection service. In this leaflet you will find a guide to each of your bins, how to get the most out of your collections and tips to reduce your waste and maximise your recycling.

East and North Herts Councils are working together to help residents reduce waste and capture valuable recyclable materials. We know that a large proportion of material currently disposed of as waste could be recycled, so this leaflet aims to help you reduce what goes into your purple-lidded bin, and make the most of your other recycling bins. As packaging becomes more recyclable, your collection service should ensure you have the capacity and opportunity you need to recycle as much as possible.

Your different bin types



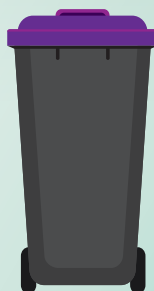
Kitchen and kerbside caddies
Food waste



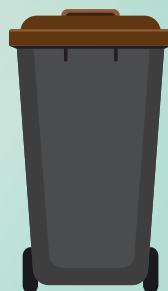
Black lid
Mixed recycling



Blue lid
Cardboard and paper



Purple lid
Non-recyclable waste



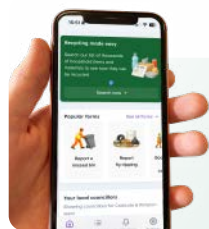
Brown lid
Garden waste (optional)

This is an illustration, some residents may have a bin body that matches the colour of the lid.

Collections

Food waste is collected every week, while your non-recyclable waste, mixed recycling and cardboard and paper bins are on an **alternating three-week collection cycle**. If you subscribe, the chargeable garden waste collection is fortnightly.

Don't forget to put your bins out on your boundary or collection point by 6.30am. Be sure to check what bins are due when, by checking your council's website.



Download your council app

Want notifications of which bins to put out on which day? Or a quick guide to what goes in what bin? Download your council's app using the relevant QR code.



East Herts



North Herts

Cardboard and Paper



Your cardboard and paper bin is collected every three weeks.

Packaging is becoming more recyclable as manufacturers move away from plastic, and this bin gives you the space to recycle it all.

Recycling your cardboard and paper means we can send this material to be made into new products. It reduces the need to cut down trees, benefiting the environment and helping to keep service costs lower.

1 Top tips

Don't forget items found in other rooms in your house – like toilet roll tubes.



2 Top tips

To fit more in your bin, flatten down and break up your cardboard boxes.



**YES
please**



**NO
thank
you**



- ✓ White paper and newsprint
- ✓ Magazines and leaflets
- ✓ Corrugated cardboard
- ✓ Cardboard packaging, cereal boxes and sleeves
- ✓ White and brown envelopes

- ✗ Metals
- ✗ Glass
- ✗ Plastics
- ✗ Food waste or liquids
- ✗ Laminated paper

Keep up-to-date

Follow us on social media for recycling tips and service information: Facebook **@EastHertsDC** and **@northhertsdc**

And join the **'Waste Warriors'** Facebook group to ask questions and get recycling advice.



Mixed Recycling



Your mixed recycling bin is collected every three weeks.

It should provide you with enough space to ensure you are recycling everything you can, which now includes loose plastic bags and wrappings!

You may have noticed already that much more packaging is recyclable; this means you do not need to dispose of it in your purple lidded bin. Just make sure all your recyclables are empty and free from food residue; a quick rinse will also help keep your bin cleaner and reduce the chances of odours. The better-quality recycling we send for processing the more cost-effective our services are.

1 Top tips

Separate plastic film lids from trays as these are recycled separately.

2 Top tips

Very small items can't be recycled, so ball up your tin foil together to a tennis ball size, and put small plastic sweet wrappers inside a larger bag like a crisp packet.

3 Top tips

Squashing and crushing your recyclables means you will have enough space for three weeks' worth. Plastic bottles can be squashed with the lids left on to save space!



- ✓ Tins, cans and foil
- ✓ Glass jars and bottles
- ✓ Plastic bottles, tubs and trays
- ✓ Plastic bags and wrappings (next page)
- ✓ Cartons

- ✗ Paper
- ✗ Cardboard packaging
- ✗ Liquids
- ✗ Food waste, including residue
- ✗ Textiles
- ✗ Batteries

Why do we collect plastic bags and wrapping?

Almost all plastic comes from fossil sources, which is creating millions of tonnes of greenhouse gases every year that harm the planet.

The more we recycle, the more recycled materials can be used to make new products.

All items should be **clean** and **free of food**.

**YES
please**

Please **do not** include the following.

**NO
thank
you**

Plastic bags

- ✓ Carrier bags
- ✓ Salad, fruit and vegetable bags
- ✓ Bread and cereal bags
- ✓ Flower bags

Confectionary wrappers

- ✓ Chocolate, sweets, biscuits and cakes wrappers

Foil lined packaging

- ✓ Crisp and snack packets

Film and sleeves

- ✓ Plastic sleeves for bottles and jars

Outer wrapping

- ✓ Bubble wrap
- ✓ Cling film

Pouches

- ✓ Pet food pouches (rinsed out)
- ✓ Liquid soap pouches

- ✗ Balloons
- ✗ Blister packs, pills and tablets packaging
- ✗ Compostable and biodegradable bags and wrapping

- ✗ Disposable gloves and masks
- ✗ Foam or polystyrene



4 Top tips

Please don't overfill your bins or present additional non-recyclable waste; this will not be collected. You may place a small amount of additional recycling out next to your mixed recycling bin. We would recommend storing any additional recycling in a container but please ensure it is not bagged up

5 Top tips

Download your council's app to get notifications of which bin to put out when (see page 2).



Meet the Crews

We ask that every one of our team is treated with the kindness and respect we all deserve at work. Whether they are out in the streets collecting recycling and rubbish or keeping town centres clean, our teams are working hard to deliver vital services for the community.

Food Waste Caddies



**Kitchen
caddy**

**Kerbside
caddy**

Your food waste caddy is collected every week.

Recycling all your food waste every week is important and the easiest way to get the most out of your recycling service. Using your kerbside caddy will make managing your waste easier and will help us recycle even more... together!

When recycled, food waste can be turned into something useful. Your food waste generates natural forms of energy, such as biogas, an excellent alternative to fossil fuels and a fertiliser/soil conditioner which is used on fields locally.

1 Top tips

For hints and tips on reducing food waste and saving up to £720 per year visit:
www.lovefoodhatewaste.com

2 Top tips

Using a caddy liner is optional but means you can transport your food waste to your outside caddy easily, they can reduce smell and spills if tied too!

3 Top tips

You can use any plastic bag or compostable liner. Reusing things like bread bags as a liner is a great way to get a second use out of them.

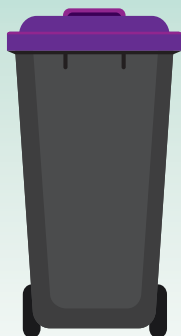


- ✓ Uneaten food and plate scrapings
- ✓ Raw, cooked meat and bones
- ✓ Raw, cooked fish and bones
- ✓ Dairy, cheese, eggs, and shells
- ✓ Tea and coffee bags, leaves and grounds
- ✓ Grains, pulses, rice, pasta and beans
- ✓ Bread, cakes, pastries, and pies
- ✓ Raw, cooked fruit and vegetables, peelings and pips



- ✗ Packaging of any kind, that isn't being used as a caddy liner
- ✗ Liquids such as milk
- ✗ Oil or liquid fat
- ✗ Any material that is not food waste

Non-recyclable Waste



Your purple-lidded bin is collected every three weeks.

Get the most out of your collection service by recycling your food waste every week, and using all of your bins to recycle as much as possible. You'll soon notice your purple-lidded bin has less and less in it!

Batteries and vapes should not be included in any of your bins. Check your local supermarket for battery recycling points or drop off at recycling centres in the batteries container.

Clothing and textiles that are in good condition can be donated to charity shops and sold for reuse to help local causes. Clothes and other items can be sold on sites such as Vinted or eBay, some shops will even accept bagged textiles in exchange for money off new items. Clothing banks can also accept items that will be recycled into products such as padding for chairs or car seats.

1 Top tips

Recycling centres are managed by the county council and locations can be found at www.hertfordshire.gov.uk

2 Top tips

To help reduce your waste, find out more about reusable period products or reusable nappies at www.wasteaware.org.uk

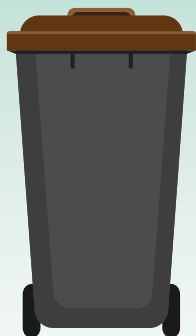


- ✓ Disposable nappies
- ✓ Vacuum bag contents
- ✓ Broken ceramics
- ✓ Tissues, kitchen roll and paper towels
- ✓ Wet wipes
- ✓ Pet waste and bedding
- ✓ Polystyrene packaging



- ✗ Food waste
- ✗ Batteries or vapes – these can cause fires
- ✗ Cardboard and paper
- ✗ Textiles
- ✗ Plastic bottles, tubs and trays
- ✗ Glass jars and bottles
- ✗ Foil, cans, tins and other recyclable items

Garden Waste



There is a paid-for fortnightly garden waste collection service which you can choose to subscribe to. Visit your council's website for prices and details on how to sign up.

Don't forget that home composting is a free way to recycle your garden waste. Vegetarian food waste and organic pet bedding can be added to your home compost bin too, should you wish to create rich nutritious compost at home.

**YES
please**

- ✓ Grass cuttings and hedge clippings
- ✓ Small tree prunings, branches (up to 3cm in diameter), bark and twigs
- ✓ Moss, weeds (excluding controlled weeds such as Japanese Knotweed)
- ✓ Flowers, fallen fruit and plants with excess soil removed
- ✓ Real Christmas trees (no decorations and pots)

**NO
thank
you**

- ✗ Cardboard
- ✗ Plastic bags and pots
- ✗ Treated wood
- ✗ Soil
- ✗ Stones/concrete
- ✗ Recyclable items

Visit our website

For more information about your service, visit your council's website detailed below. You can also get information of your collection days, additional services and a complete A to Z of what material goes where.

Bulky waste collection service

Have a large item to dispose of? If your item cannot be donated or be reused by someone else, we can offer a bulky waste collection service. Items cannot be taken by crews, but you can book a collection on your council's website. This is a charged for service.